



CAPELLA☆☆☆☆

**An
Enterprise
Wide Solution**

Product of Call Henry, Inc.

WHAT IS CAPELLA?

- **COMMERCIAL-OFF-THE-SHELF SOFTWARE**
- **COMPLETELY INTEGRATED ENTERPRISE-WIDE SYSTEM**
- **CLIENT-SERVER TECHNOLOGY**
- **WEB ENABLED**
- **E-COMMERCE COMPLIANT**
- **GUI CLIENTS**
- **USER FRIENDLY**
 - **WITH ON-LINE USER INFORMATION**

WHAT IS CAPELLA?

- **SUPPORTS MULTIPLE SIMULTANEOUS USERS, ON-LINE AND IN REAL-TIME**
- **ONE COMMON INTEGRATED DATA BASE WHICH AUTOMATICALLY UPDATES DATA BETWEEN ALL FUNCTIONS**
- **PROVIDES WORK FLOW TRACKING AND MANAGEMENT VISIBILITY**
- **ALLOWS WORK PROCESS DEFINITION TO ENSURE SEPARATION OF RESPONSIBILITIES**
- **SUPPORTS ISO-9000 CERTIFICATION**
- **SUPPORTS ACTIVITY BASED COSTING**
- **COMPREHENSIVE SECURITY PROTECTION FEATURES**

CAPELLA

■ AN ENTERPRISE-WIDE SYSTEM THAT:

- INTEGRATES EXISTING LEGACY SYSTEMS TO A CLIENT-SERVER
- PROVIDES FUNCTIONALITY FOR:
 - CUSTOMER RELATIONSHIP MANAGEMENT
 - SUPPLY CHAIN MANAGEMENT
 - PROJECT MANAGEMENT
 - CONTRACTS MANAGEMENT
 - PLANNING, ESTIMATING AND SCHEDULING
 - WORK PROCESS MANAGEMENT
 - PLANT MAINTENANCE MANAGEMENT
 - PROPERTY MANAGEMENT
 - PERFORMANCE MEASUREMENT
 - PROGRAM VISIBILITY AND MANAGEMENT
 - BUSINESS SUPPORT FUNCTIONS

CAPELLA

■ CUSTOMER RELATIONSHIP MANAGEMENT

- WEB BASED CUSTOMER SERVICE
- PRODUCT AND SERVICE INFORMATION
- ORDER MANAGEMENT
- ON-LINE QUOTES
- ON-LINE APPROVAL
- ORDER TRACKING
- CUSTOMER INQUIRY AND OTHER CUSTOMER RELATED REQUIREMENTS

CAPELLA

■ SUPPLY CHAIN MANAGEMENT

- MATERIAL REQUIREMENTS PLANNING
- PROCUREMENT MANAGEMENT
- VENDOR MANAGEMENT
- CATALOG MANAGEMENT
- REQUISITION/PURCHASE ORDER MANAGEMENT
- EXPEDITING, SHIPPING AND DELIVERY
- INVENTORY MANAGEMENT
- WAREHOUSE OPERATIONS MANAGEMENT
- E-COMMERCE

CAPELLA

■ PROJECT/ENGINEERING MANAGEMENT

- TECHNICAL SPECIFICATIONS
- PRODUCT STRUCTURING
- BILL OF MATERIAL
- CAD INTEGRATION
- PROJECT PLANNING
- SCHEDULING
- WBS
- WORK ORDERS AND ROUTINGS
- RESOURCE MANAGEMENT
- PERFORMANCE MEASUREMENT

CAPELLA

■ CONTRACT MANAGEMENT

- WBS MANAGEMENT
- CONTRACT BASELINING
- CONTRACT MODIFICATION HISTORY
- SUBCONTRACT MANAGEMENT
- SERVICE AGREEMENTS
- WARRANTY MANAGEMENT

CAPELLA

- **PLANNING, ESTIMATING AND SCHEDULING**

- **ON-LINE WORK ORDER PREPARATION**

- **ON-LINE APPROVAL**
- **MANPOWER ESTIMATES**
- **MATERIAL REQUIREMENTS**
- **EQUIPMENT REQUIREMENTS**
- **QUALITY, SAFETY AND ENVIRONMENTAL REQUIREMENTS**
- **ANNUAL WORK PLAN DEVELOPMENT**
- **13-WEEK SCHEDULE FORECAST**
- **2-WEEK/MONTHLY WORK PLAN**
- **CURRENT PERIOD SCHEDULE DEVELOPMENT**
- **“WHAT IF” FORECASTING MODEL**
 - **THEORETICAL MANPOWER, FACILITIES, AND EQUIPMENT**

CAPELLA

■ WORK PROCESS MANAGEMENT

- ON-LINE WORK ORDER DEVELOPMENT
- AUTOMATED SCHEDULE/WORK PACKAGE PROGRESS OUTPUT
- ON-LINE MATERIALS/PARTS RESERVATION/TRANSFER
- REAL-TIME WORK INSERTION TO SCHEDULE
- ON-LINE WORK COMPLETION/STATUS INPUT

CAPELLA

■ PLANT ENGINEERING/MAINTENANCE MANAGEMENT

- PREVENTIVE MAINTENANCE PROGRAM
- MAINTENANCE PLANNING
- ON-LINE PROJECT PLANNING
- RELIABILITY/MAINTAINABILITY ANALYSIS
- FAILURE ANALYSIS ASSESSMENT

CAPELLA

■ PROPERTY MANAGEMENT

- COMPLETE FIXED ASSET MANAGEMENT
- CUSTODIAL MANAGEMENT
- WARRANTY CONTROL
- CONFIGURATION MANAGEMENT
- VEHICLE AND EQUIPMENT OPERATIONS AND MANAGEMENT
 - STATUS AND MAINTENANCE MANAGEMENT
 - ASSIGNMENT
 - DISPATCHING
 - CREDIT CARD CONTROL
 - SERVICE STATION OPERATIONS

CAPELLA

■ PERFORMANCE MEASUREMENT

- APPROXIMATELY 250 PRODUCTIVITY MEASURES
- MAN-HOUR PRODUCTIVITY TRENDS
- PERFORMANCE/PROGRESS
- COST VERSUS BUDGET
- DISTRIBUTION OF NON-PRODUCTIVE WORK
- SCHEDULE CONTROL TRENDS
- PROJECT PERFORMANCE

– AND MANY OTHERS

CAPELLA

■ PROGRAM VISIBILITY AND MANAGEMENT

- CUSTOMIZABLE TO INDIVIDUAL MANAGER'S NEEDS
- ON-LINE APPROVALS
- PROGRESS REPORTS
- STATUSING
- PERFORMANCE MEASUREMENT REPORTS

CAPELLA

■ BUSINESS SUPPORT FUNCTIONS

- HUMAN RESOURCE MANAGEMENT
- TIMEKEEPING
- JOB COST ACCOUNTING
 - LABOR DISTRIBUTION
 - WORK ORDER ACTIVITY AND COST ANALYSIS
 - CONTRACT SUMMARY AND SUPPORTING REPORTS
- FINANCIAL CONTROL
 - WBS BUDGETING
 - ORGANIZATIONAL BUDGETING
 - ON-LINE CHART OF ACCOUNTS MAINTENANCE
 - INVOICING
 - DEPRECIATION/EQUIPMENT USAGE RATE MAINTENANCE
- EASILY INTEGRATED TO GENERAL LEDGER

CAPELLA

- **STANDARDIZES OPERATIONS AND BUSINESS PROCESSES**
- **PROVIDES A SINGLE INTEGRATED APPROACH TO OPERATE AND MANAGE AN ENTERPRISE**
- **PROVIDES REAL-TIME PERFORMANCE VISIBILITY DATA TO SUPPORT DECISION MAKING**
- **TRACKS AND REPORTS COST AND SCHEDULE PERFORMANCE TO THE LOWEST LEVELS ON A REAL-TIME BASIS**
- **PROVIDES DATA WAREHOUSING THAT CAN BE ACCESSED VIA QUERY TO PROVIDE CUSTOMIZED REPORTS**
- **MENU STRUCTURE IS BASED ON WORK FUNCTION DEFINITION, DESIGNED TO USER NEEDS**

CAPELLA

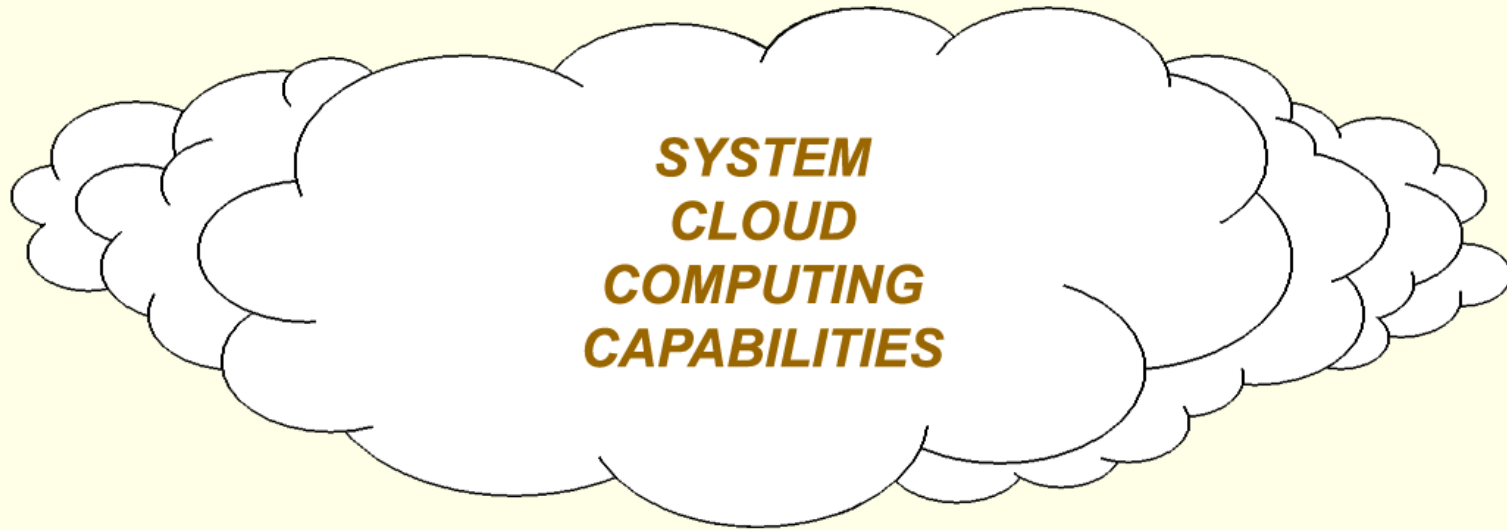
■ DESIGNED FOR QUICK AND EFFICIENT TAILORING

- REARRANGING DATA ELEMENTS ON SCREENS
- COMBINING DATA ELEMENTS TO REDUCE REDUNDANCY ON WORK SCREENS
- CHANGING THE ATTRIBUTES OF DATA ELEMENTS
 - FIELD LENGTH, DECIMAL POSITIONS
 - FORMAT - ALPHA, ALPHANUMERIC, NUMERIC
 - JUSTIFICATION
 - MANDATORY VS. OPTIONAL DESIGNATION

■ DESIGNED FROM A “BEST BUSINESS PRACTICE” WORK FLOW PERSPECTIVE

IN SUMMARY, CAPELLA

- **IS A FULLY WEB ENABLED ENTERPRISE SOLUTION BASED ON BEST BUSINESS PRACTICE**
- **FULLY SUPPORTS PERFORMANCE BASED BUSINESS MANAGEMENT**
- **CAPTURES, RETAINS, AND PROCESSES PERFORMANCE DATA REAL-TIME WHILE PERFORMING DAILY OPERATIONS**
- **SHARES COMMON DATA AMONG WORK FUNCTIONS**
- **INCREASES OPERATIONAL FLEXIBILITY AND RESPONSE TIME**
- **PROMOTES PROGRAM VISIBILITY AT ALL LEVELS**
- **EASILY INTERFACED WITH OTHER CUSTOMER SYSTEMS**
- **REDUCES OPERATING COSTS BY AN ESTIMATED 15% TO 30%**



- **REDUCE COMPUTER COST**
- **REDUCE TECHNICAL STAFF COST**
- **24/7 SUPPORT SHARED COST SAVINGS**
- **24/7 ACCESS BY ALL AUTHORIZED PERSONNEL ANYWHERE**

CAPELLA TECHNICAL SUPPORT

- STAFF OF TECHNICAL AND APPLICATION EXPERTS THAT WERE INVOLVED IN THE SYSTEM DESIGN AND DEVELOPMENT ARE AVAILABLE
- PRE-INSTALLATION REQUIREMENTS ASSESSMENT
- NEED/BENEFIT ANALYSIS
- HARDWARE SIZING AND PURCHASE
- INSTALLATION SUPPORT
 - HARDWARE, SOFTWARE, AND COMMUNICATIONS
 - DATA CONVERSIONS/LOADS
 - SOFTWARE INTERFACE, SYSTEM CUSTOMIZATION
 - TRAINING

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